

CITYNET SERVICES

INFORMATION GUIDE

WHAT

A comprehensive platform where CityNet members can conduct sustainable learning exchanges across the network and showcase their best practices for replication.

CityNet Services helps members come closer to solutions that can address their specific urban development challenges.



CityNet identifies resource persons and connects them to your local government for direct technical advice.

TECHNICAL ASSISTANCE

CityNet coordinates & facilitates learning exchanges with face-to-face interaction and tool simulation.

STUDY VISITS



CityNet enables members to jumpstart proactive engagement in strengthening partnerships between cities.

CITY-TO-CITY PARTNERSHIPS

THROUGH CITYNET SERVICES

- Kickstart critical & inspiring conversations
- Receive direct, impartial advice from industry experts
- Discover innovative solutions in context
- Identify bottlenecks and develop action plans
- Improve technical capacities
- Foster international cooperation
- Take advantage of mentoring opportunities
- Strengthen collaboration among CityNet members



CITYNET

CityNet Services Information Guide¹

CityNet is one of the leading international organizations on the latest approaches, innovations, and solutions in sustainable city building for the Asia-Pacific Region.

CityNet Services is a regular program, designed so CityNet members can conduct sustainable learning exchanges across the network, and showcase good practices for other cities to replicate. It further enhances CityNet's pool of experts, and ensures maximum outcome benefits to the participants.

Many CityNet members have benefited from CityNet Services in recent years. Seoul, Jakarta, Palembang, and Mumbai have enhanced their capacity of transport planning, while Yokohama, Dhaka, Da Nang, Phnom Penh, San Fernando, Makati and Thimphu have gained knowledge for solid waste management.

CityNet Services can be offered in 3 formats: technical assistance, study visits, and city-to-city partnerships. *(Applicants should choose 1 of 3 options, with an explanation of why that option is best suited to them.)*

- **Technical Assistance.** CityNet Services identifies resource persons from among its pool of experts and partner institutions and connects them to your local government for direct technical advice. Technical experts from other CityNet members can extend their advisory services as well. Outputs may include short-term project supervision, feasibility studies, appraisals, or reports;
- **Study / Learning Visits.** CityNet Services coordinates and facilitates learning exchanges to different cities and organizations where members engage in face-to-face interaction and simulate different tools;
- **City-to-City Partnerships.** CityNet Services enables its members to jumpstart proactive engagement in strengthening city relations.

CityNet Services is not...

- *CityNet Services is not a standalone activity for participants.* CityNet members, through their applications, must convince the Screening Committee that their CityNet Services request forms part of the development solutions to their urban challenges;
- *CityNet Services is not a one-way learning process.* CityNet Services participants are given the opportunity to present their good practices to their host cities and institutions;
- *CityNet Services is not for big groups.* Since CityNet Services is conducted on a rolling basis, it does not aim to gather a large number of participants for each batch. In the case of study / learning visits, the maximum

¹ Updated as of March, 2021

number of participants is limited to five. This is to ensure the quality of each participant's involvement and to give them equal chances to demonstrate their expertise and articulate their thoughts in the entire session.

- *CityNet Services is not a free service.* CityNet Services requires financing from the city applicants.

Application Process

1. Applicants submit their application form online (<http://citynet-ap.org/category/programs/citynet-services/>), which will help them articulate their specific problem statements and solicit appropriate responses. The application is done on a per organization basis, and an official letter of endorsement must be provided as an attachment. *After the online submission, send an email to coordinator1@citynet-ap.org for confirmation;*
2. The CityNet Secretariat will acknowledge and consolidate the application form;
3. A group of technical experts will re-examine the consolidated form and verify whether the request matches with particular CityNet Services provider. Some guide questions in consideration for the expert to evaluate the requests include:
 - What is the size of the problem being addressed?
 - What is the urgency of the problem?
 - Is there a logical and viable solution which produces the desired results?
 - Is the right team/service available to help?
 - How significant will be the impact of the CityNet Services to the applicant members and to their cities at large?
 - Can the impact be quantified, measured, and evaluated?
4. CityNet Secretariat will communicate with the successful applicant city members to co-develop the program concept, finalize the agreement of cooperation and the activity schedules.

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