CITYNET

CityNet Services
Information Guide[1]

CityNet has at its fingertips the latest thinking, innovations, and leadership in sustainable city building. One of its regular programs offering is **CityNet Services**.

CityNet Services is a comprehensive platform where CityNet members conduct sustainable learning exchanges across the network. CityNet Services consolidates other long standing CityNet programs like the Technical Cooperation among Cities of Developing Countries (TCDC) and City to City Exchanges/ Cooperation. This program is also a platform to showcase many of our members' good practices for replication.

CityNet Services broadens the access of CityNet members for a more meaningful collaboration, further enhances CityNet's pool of experts, and ensures maximum outcome benefits to the participants.
Two years after its launch, Citynet Services has provided opportunities for members, among others, in terms of improving their transport planning (Seoul, Jakarta, Palembang, and Mumbai), and solid waste management (Yokohama, Dhaka, Da Nang, Phnom Penh, San Fernando, and Makati).

CityNet Services is an umbrella term referring to a package of services that CityNet members can access with the goal of coming closer to solutions to their specific urban development challenge.

This package of service ranges from technical assistance, study visits, to city-to-city partnerships:

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[1] Updated as of January 2, 2017

- **Technical Assistance:** CityNet Services identifies resource persons from among its pool of experts and partner institutions and sends them to your local government for direct technical advice. Technical experts from other CityNet members like Seoul Metropolitan Government and Yokohama City can extend their advisory services as well. Outputs may include short-term project supervision, feasibility studies, appraisals, or reports;

- **Study / Learning Visits.** CityNet Services coordinates and facilitates learning exchanges to different cities and organizations where members engage in face-to-face interaction and simulate different tools;

- **City-to-City Partnerships.** Citynet Services enables its members to jumpstart proactive engagement in strengthening sister city relations and South-South cooperation.

Through CityNet Services, CityNet members will:

- Kick-start critical and inspiring conversations;
- Receive direct and impartial advice from industry experts;
- Discover innovative solutions within the proper context;
- Identify bottlenecks and develop critical local action plans and monitoring system;
- Improve technical capacities for their human resources;
- Foster international cooperation and develop their own global city brand;
- Develop mentoring opportunities and strengthen South-to-South cooperation among Citynet members.

What CityNet Services is not?

- *CityNet Services is not a standalone activity for participants.* CityNet members, through their application, must convince the Screening Committee that their CityNet Services request forms part of the development solutions to their urban challenge;

- *CityNet Services is not a one-way learning process.* Citynet Services participants are given the opportunity to present their good practices to their host cities and institutions;

- *Citynet Services is not for big groups.* Since Citynet Services is on a rolling basis, it is not keen in getting big number of participants for each batch. In the case of study / learning visit, the ideal participants can be five. This is to ensure the quality of their participation and to give them equal chance to demonstrate the know-how and articulate their thoughts in the entire session.

- *CityNet Service is not a free service.* Citynet Services requires financing counterpart from the city applicants.

Application Process

1.   Applicants submit their application form online (http://citynet-ap.org/category/programs/citynet-services/) which will help them articulate their specific problem statements and solicit appropriate responses. The application is done on a per organization basis. Provide an official letter of endorsement as an attachment. *After the online submission, send an email programs2@citynet-ap.org for notification;*

2.   The CityNet Secretariat will acknowledge and consolidate the application form;

3.   A group of technical experts will reexamine the consolidated form and verify whether the request matches with particular CityNet Services provider. Some guide questions in consideration for the expert to evaluate the requests include:

- What is the size of the problem being addressed?
- What is the urgency of the problem?
- Is there a logical and viable solution which produces the desired results?
- Is the right team/service available to help?
- How significant will be the impact of the CityNet Services to the applicant members and to their cities at large?
- Can the impact be quantified, measured, and evaluated?

4. CityNet Secretariat will communicate with the successful applicant city members to co-develop the program concept, finalize the agreement of cooperation, and finalize the activity schedules.

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